

FAQs of techvoucher.org

1. What is techvoucher.org?

Techvoucher.org is a service platform of GLOBAL FINTECH GROUP - a leading multinational company in the field of e-commerce, committed to improving the quality of life of people around the world through our products and services.

2. How is Techvoucher.org operated?

Techvoucher.org is designed to be a website that provides Vouchers to help businesses reach a large sales team, thereby reaching customers in many areas: cosmetics, insurance, restaurants, dining, beauty spa, travel, fashion products and household appliances, ...

On techvoucher.org, in order to shop, a shopper needs to register as a member to agree to abide by the terms to receive attractive offers and quality products.

3. Who can register?

For Ambassador of Global Crypto Sharing Community – the company affiliated with the Global Fintech Group today.

4. How to buy a voucher?

To purchase a voucher, you need to register as an Ambassador member of Global Crypto Sharing Community.

Buy vouchers with CSCJ tokens or BTC.

5. What is the voucher exchange policy?

You will receive a 100% refund of the voucher value for any errors arising from techvoucher.org or service providers, if any of the following occurs:

- The information on the voucher is incorrect.

- There is an adjustment of service provider's terms or conditions of sale after voucher purchase.
- The service provider does not meet its commitments in the agreed terms.
- Service providers cannot continue their service.

In case the customer wants to return the voucher for personal reasons:

The company does not accept any reason to request a voucher refund.

In case the voucher is lost or lost.

Techvoucher.org can support the new grant as long as the voucher has not been used at any service provider and the person requesting the new order is the owner of the purchase order recorded in the techvoucher.org system.

6. Is customer information strictly confidential?

Techvoucher.org takes security of your personal data very seriously. We make every effort to protect your personal data from abuse, interference, loss, unauthorized access, modification or disclosure.

Our measures include implementing appropriate access control measures, investing in the latest Information Security Capabilities to protect the IT environment we use, ensuring that we encrypt, symbolize and anonymize personal data whenever possible.

7. Is the number of products and services limited?

There will be no limit to the number of products or services.

We always want to bring you the best products and services. In addition, we will always diversify types of goods and services to give our members the best business opportunities.

8. Handling product complaints?

Techvoucher.org is a voucher trading platform. We are not responsible for the products or services, nor for the quality of products or services provided by service providers.

If you have any complaints regarding the quality of your products or services, you should work directly with the supplier.

However, to improve the reputation of the platform we always welcome your feedback about the supplier. We will discuss with them to improve service quality. In many cases, when the actual assessment of the supplier's service capacity is too bad, we will consider canceling the partnership with those suppliers.

Complaints can be sent to us at: Support@techvoucher.org